

Supra[®] eKEY Basic



The Supra eKEY app has been redesigned to have a modern look and feel that includes a simpler interface, quicker access to common tasks, and the following additional improvements.

- Interface designed to accommodate left-handed and right-handed users
- 30-digit numeric authorization code replaced with a simpler, more secure alphanumeric authorization code
- Listing information displayed after a keybox is opened (requires data agreement)
- Showing details available in app (previously only available to eKEY Professional subscribers)
- Add an optional, extra layer of security by requiring your device's biometric scanner to open keyboxes
- Open keyboxes using your Apple Watch
- Option to enter PIN only once per day to obtain keys (requires device lock to be enabled)



NEW Refresh eKEY App Comparison Chart

Supra eKEY Comparison

eKEY
Basic

Keybox Functions	
Open keybox, release shackle, and read keybox	✓
Use phone's biometric feature or Apple Watch to open keybox	✓
Send alert notifications from within eKEY app or Apple Watch	✓
Change key PIN using key device	✓
Track keybox inventory and view keybox settings on key device	✓
Customize keybox access hours, agent note, flyer, business card in keybox	✓

NEW Refresh eKEY App Comparison Chart

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Showing Activity	
View showing activity details on SupraWEB	✓
Send showing notifications when keyboxes are opened	✓
Send showing notification when key leaves GPS geo-fence	✓
View showing details in eKEY app	✓

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Data at the Door Real-Time Property Notes

View data at the door real-time property notes



Create data at the door real-time property notes using SupraWEB



Download and Install the eKEY Application

1. Download and install the Supra eKEY application from your device application store.



eKEY icon

The new version of the Supra® eKEY® app requires:

Android™ OS 5 or greater

Apple® iOS 10 or greater

Authorize the eKEY Application

1. Obtain an authorization code.

Note: Existing keyholders can obtain an authorization from their administrator, SupraWEB, or mobile SupraWEB. There may be a limit to the number of authorization codes you can obtain in a week. Check with your organization/MLS.

2. Open and select the quick link in the authorization email, or open the eKEY app and enter the authorization code manually.

Supra eKEY App Authorization

Code Inbox 

Here is your eKEY® app authorization code. Make sure these steps are completed first.

1. Install the eKEY application available from your phone's app store.
2. Open the eKEY application.
3. Tap ACTIVATE eKEY and enter the authorization code for your eKEY version when prompted.

Authorization code

Current eKEY app: LUYRN - Q3Z24 or [click here](#)

If you did not request this authorization code, please contact your Supra administrator.

Thank you - Supra Support Team

eKEY®

Authorization Code

Enter an authorization code

Log into SupraWEB to access your authorization code.

I have read the EULA and agree to its terms.

eKEY Authorization Codes

The Keyholder must:

- **Accept EULA**
- **Consent to the processing and transfer of their information (scroll down to see the Privacy Notice link)**

Then the key will immediately attempt to authorize

eKEY Basic Service

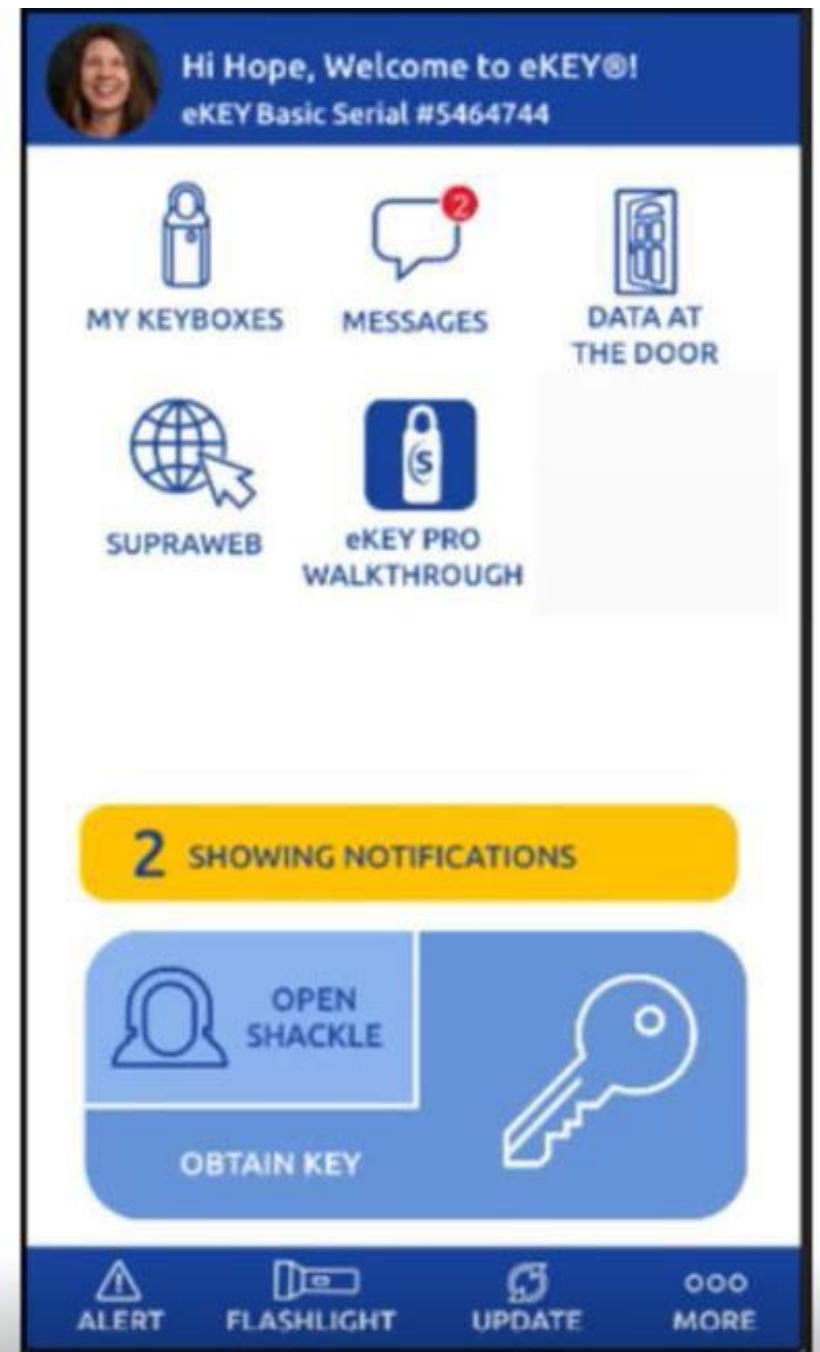
The eKEY Basic service includes the main functions an agent needs to open and manage keyboxes.



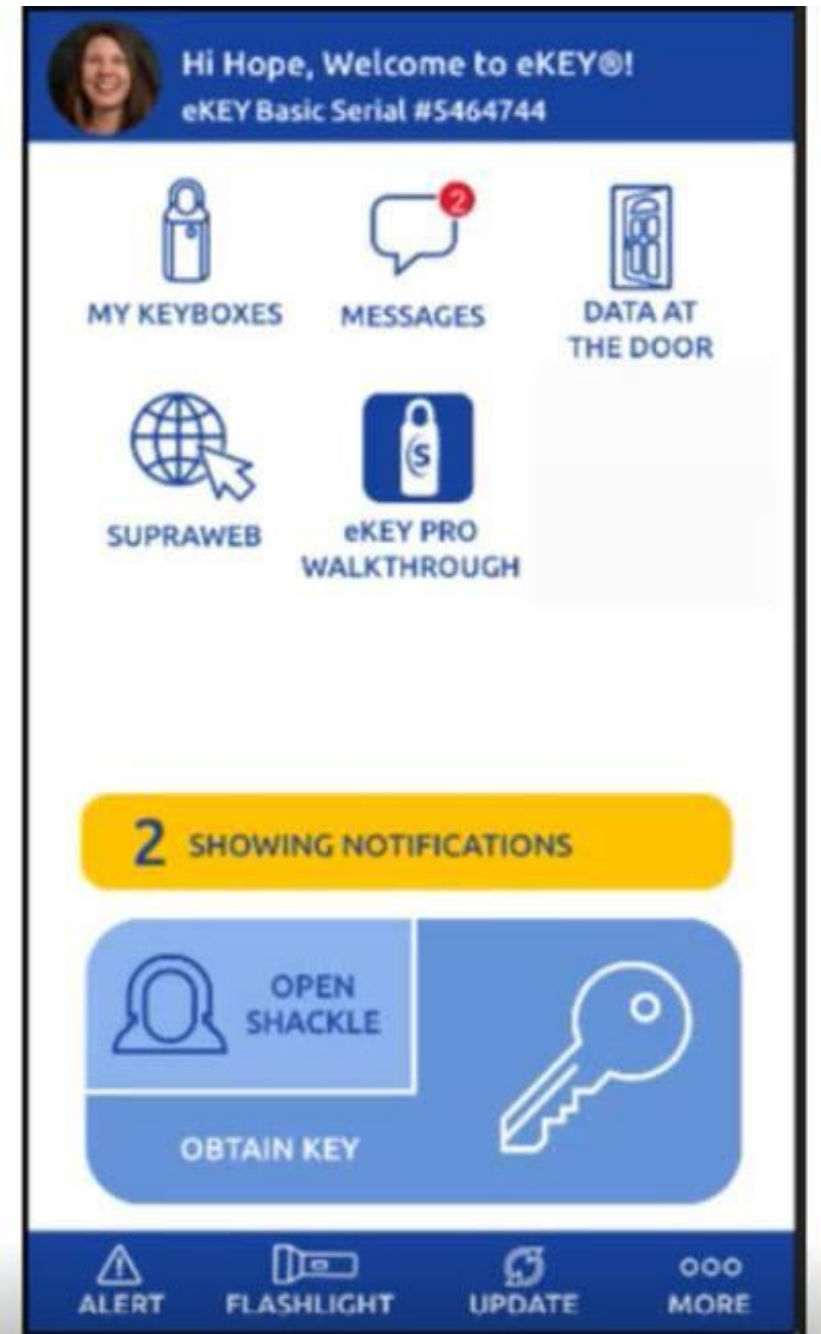
eKEY App Basic



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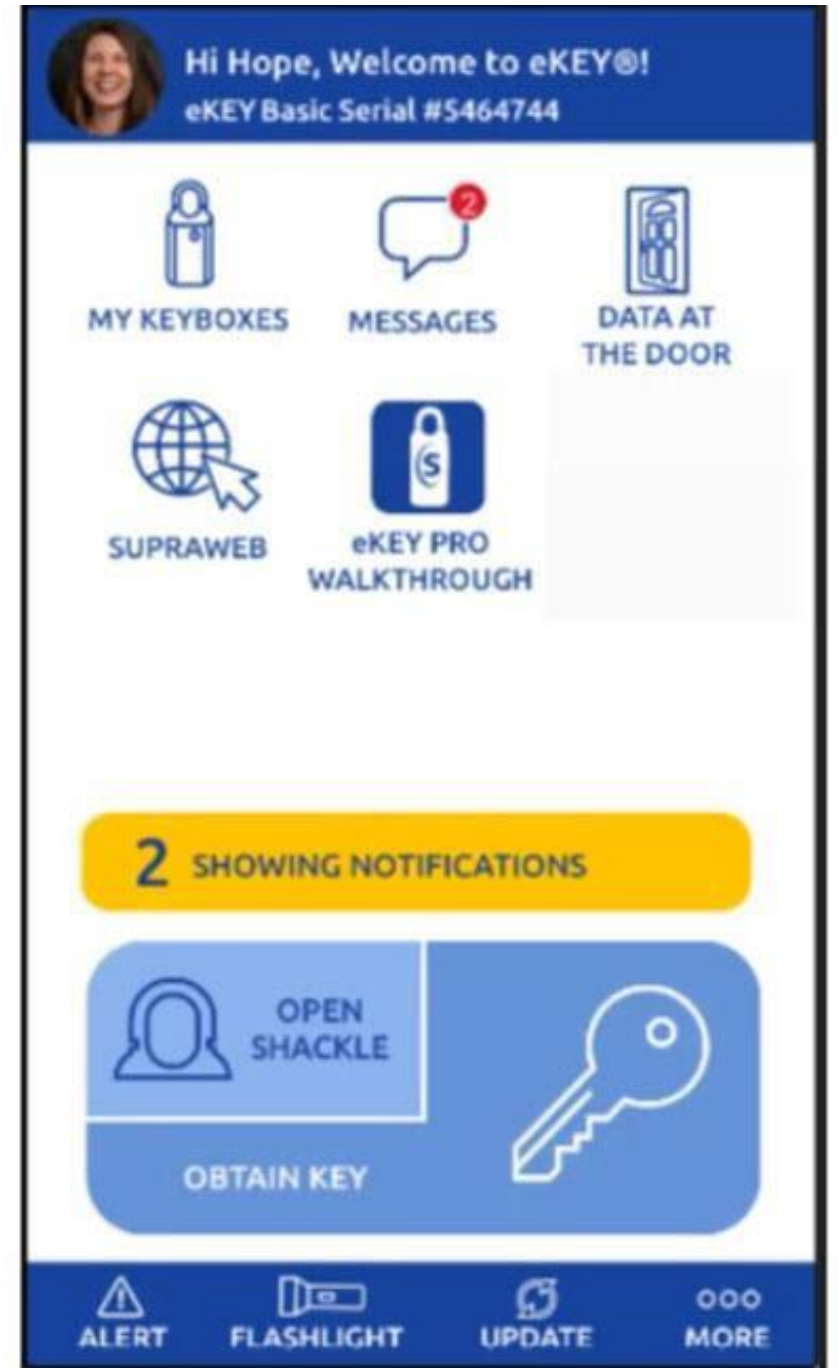
eKEY App Basic



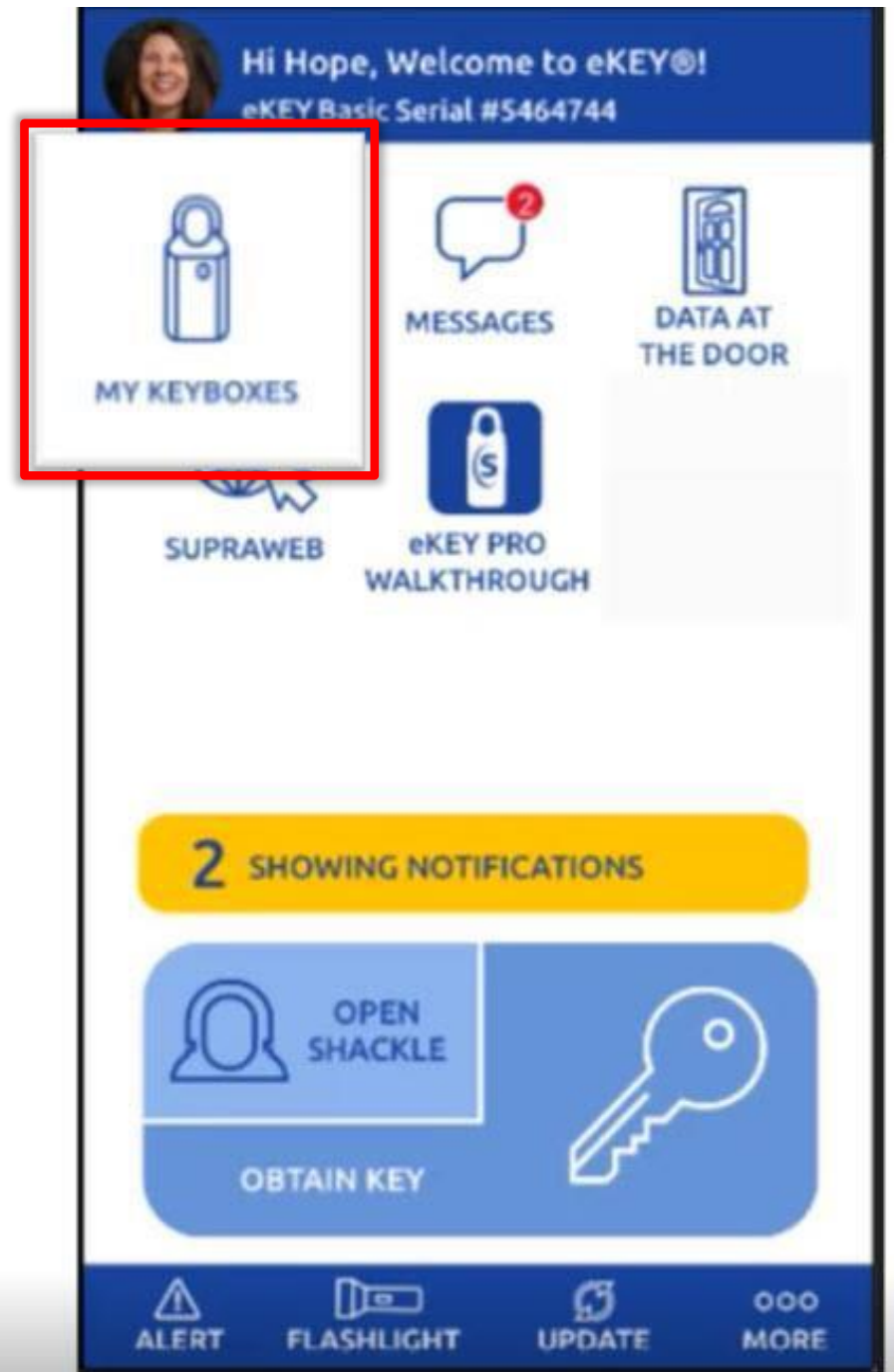
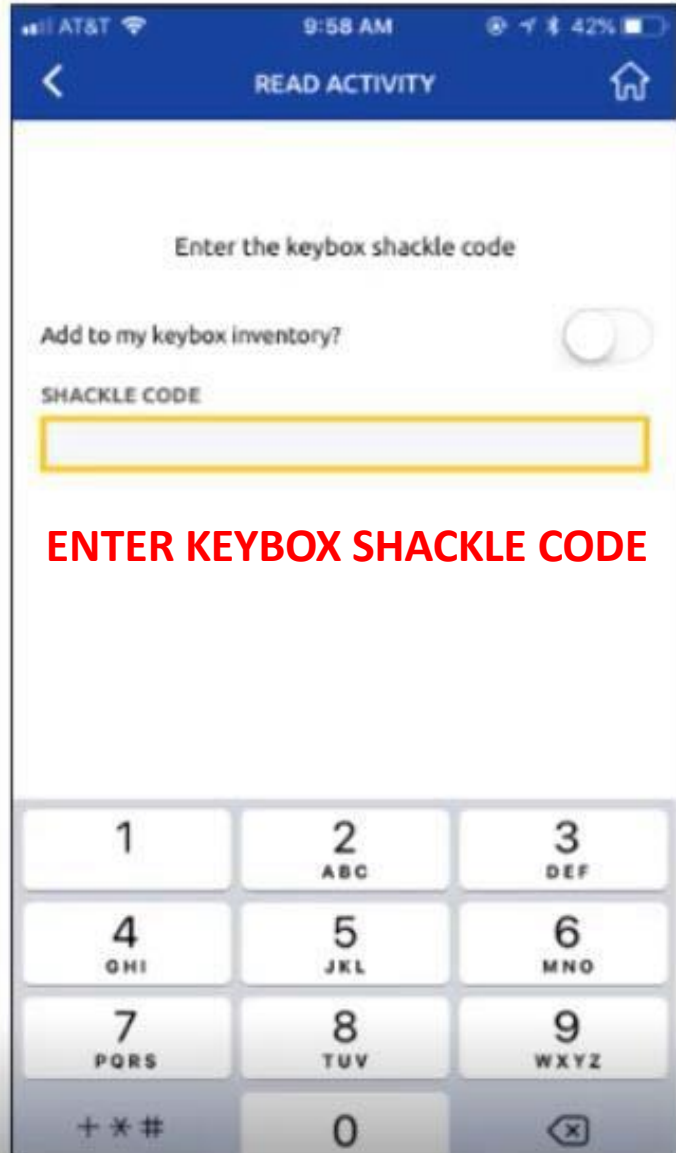
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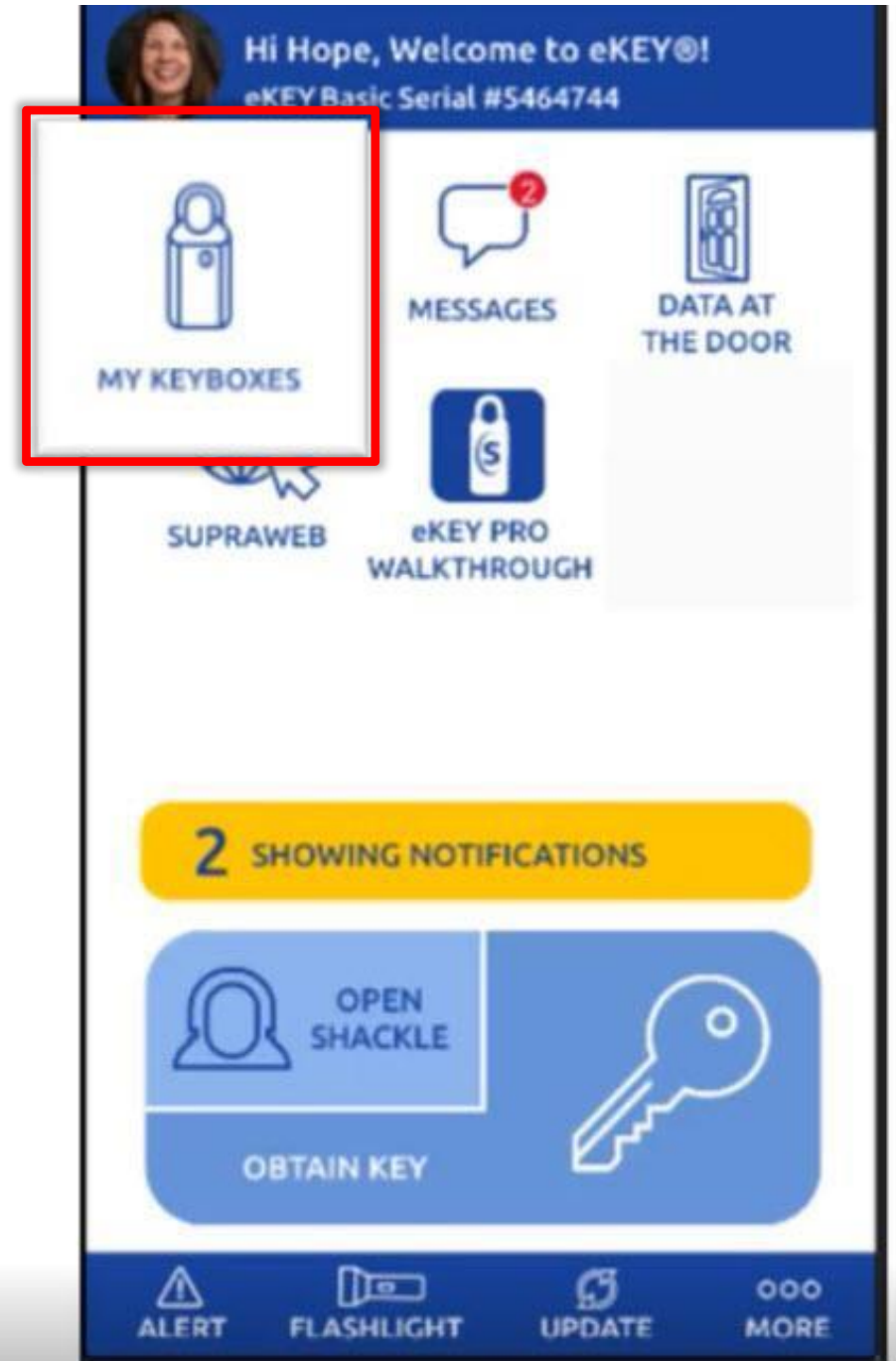
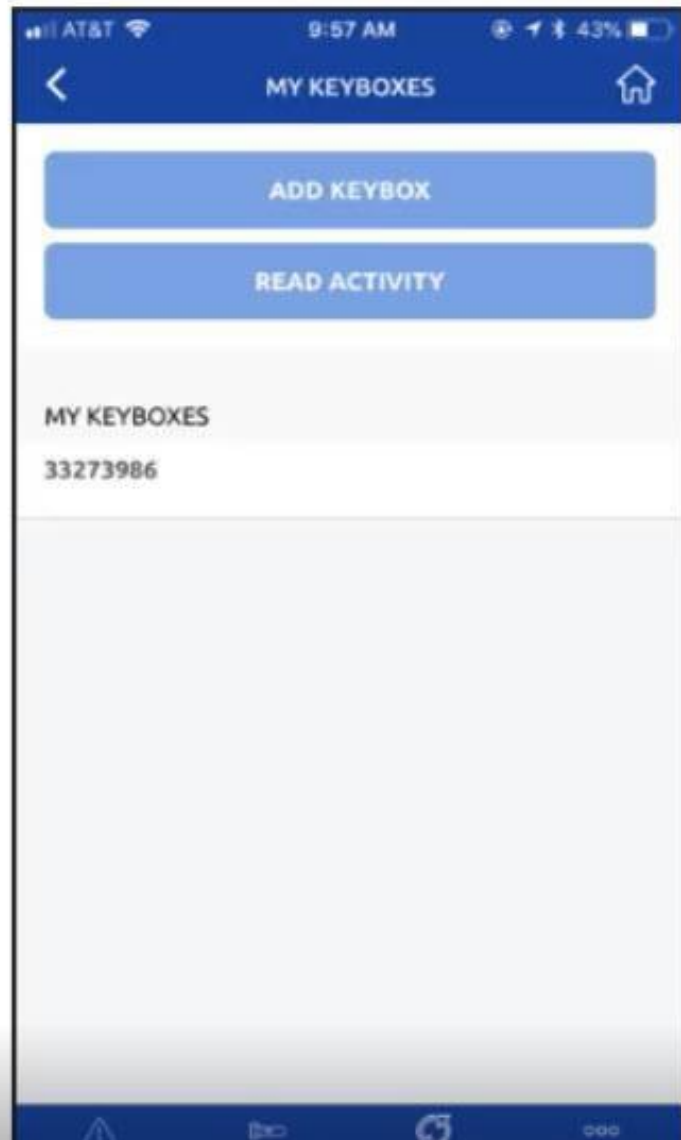
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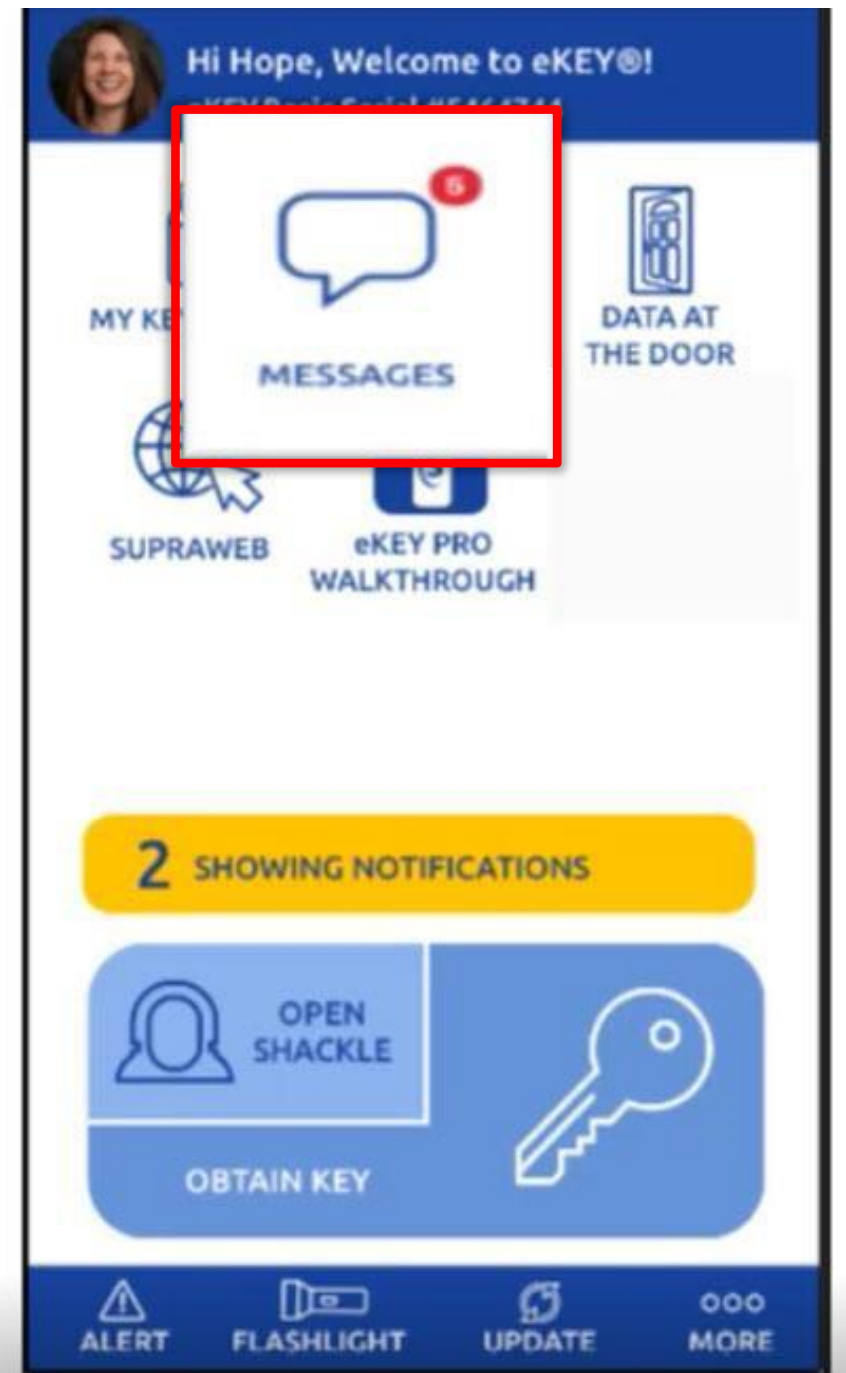
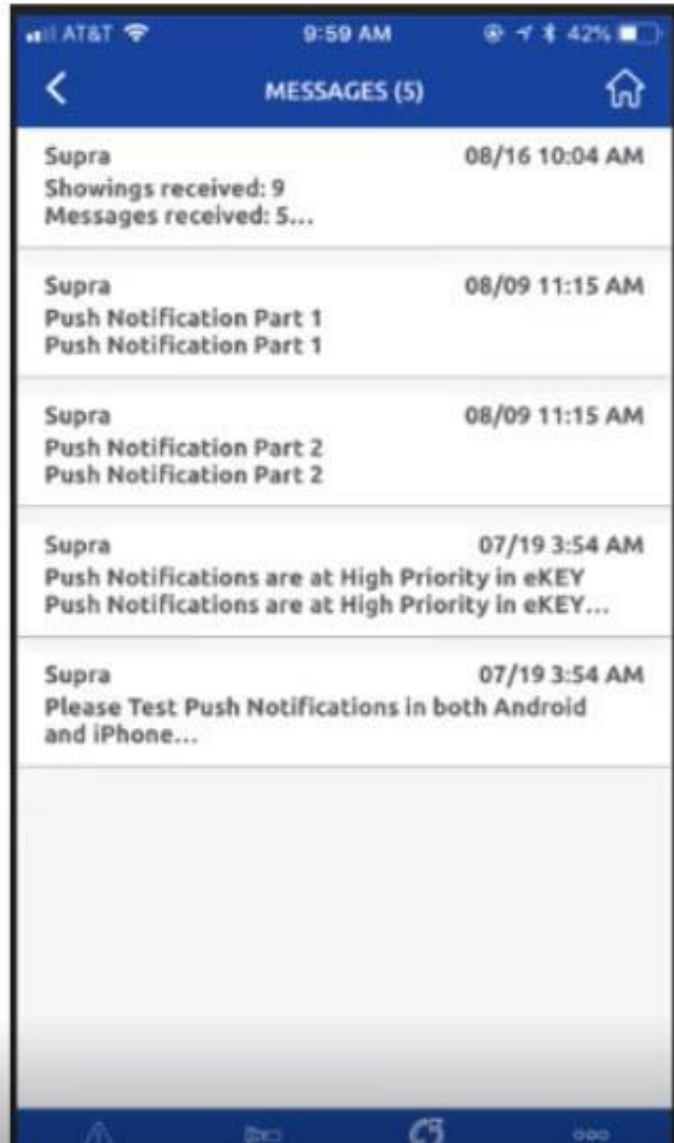
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